

## Category of Service

For most provider types there are mandatory, as well as optional, AHCCCS Categories of Service (COS). In addition to the provider type, the COS will determine the specific services for which the provider can bill. For purposes of behavioral health the following COS are relevant:

- 01 – Medicine
- 06 – Physical Therapy
- 09 – Pharmacy
- 10 – Inpatient Hospital
- 12 – Pathology and Laboratory
- 13 – Radiology
- 14 – Emergency Transportation
- 15 – Durable Medical Equipment
- 16 – Outpatient Facility Fees
- 18 – Skilled Nursing Facility
- 26 – Respite Care Services
- 31 – Non-Emergency Transportation
- 47 – Mental Health Services

In order to qualify for some of these COS, the providers may have to meet additional licensing/certification requirements. It is important for providers, when registering, to assure that they qualify and register for the necessary COS that will allow them to bill the desired service code.

Additional information, as well as registration materials, may be obtained by calling the AHCCCS Provider Registration Unit at (602) 417-7670 (option 5) or 1-800-794-6862.

## Coding Q & A

**Q**

What would be the proper code for completing a health assessment by a Non-Physician? Would a 90000 code be used?

**A**

No. The 90000 codes are reserved for Physician's use. H0031 (Mental Health Assessment by Non-Physician) is the proper code to use in this situation.

## AHCCCS Screen Change

You may have noticed that the AHCCCS PMMIS RP216 screen, which identifies the AHCCCS behavioral health eligibility segments posted by AHCCCS, looks a little different. All of the information previously shown is still there. The information on the screen has been rearranged to make room for, the addition of, the BHMIS ID (CIS Client ID) on each line. This change allows you to clearly identify which Client ID is attached to each individual behavioral health eligibility segment if the client has multiple CIS Client IDs.



## System Update

The following error codes will be sanctionable, by AHCCCS, effective May 1, 2007:

- R290** – Medicare Coverage Indicated But Not Paid on Outpatient UB82
- R580** – Recipient Has Other Coverage That Must Be Billed First
- Z800** – Exact Duplicate Found
- Z805** – Exact Duplicate From Different Health Plans

## Z575 New Logic

AHCCCS is currently reworking the logic for the Z575 pend error (Date of Service already billed on an outpatient from different health plan) to automatically accept an outpatient service provided on the same day within the inpatient stay, if appropriate. Implementation is expected for March.

Therefore, AHCCCS is no longer accepting any requests for overrides by the RBHAs. All previously requested overrides by the RBHAs will be recycled during the clean-up process.

DBHS/OPS encourages the RBHAs to continue to work all other Z575 errors that may be pended due to other reasons.



## !! Edit Alerts !!

An Edit alert is a faxed and e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure any system enhancements or changes are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first made available and again with the following monthly publication of the Tidbits.

### New/Changed Edit Alert

Tracking Number: 62

Implemented: ☒

Reference Title Facilities with COS 09 "Pharmacy"

Notification Date: February 9, 2007

Expected Implementation Date: February 7, 2007

ADHS will provide the RBHA's with 90 days notice when possible

**Change Description:** CIS has been updated, per SSR 1964, to allow facilities and providers other than pharmacies to submit drug encounters if they have a COS (category of service) of 09 (pharmacy). Example: A clinic or a physician with a COS 09 may now submit drug encounters effective February 7, 2007. This enhancement is not date of service driven.

**Description:** CIS has been updated (per SSR 1964) to allow facilities and providers, other than pharmacies, to submit drug encounters if they have a Category of Service (COS) of 09 (pharmacy). Example: A clinic or a physician, with COS 09, may now submit drug encounters effective February 7, 2007. This enhancement is not date of service driven.

### New/Changed Edit Alert

Tracking Number: 63

Implemented: ☒

Reference Title AHCCCS Fix for edit P210

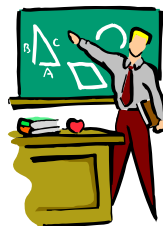
Notification Date: April 20, 2005

Expected Implementation Date: September 1, 2006

ADHS will provide the RBHA's with 90 days notice when possible

**Change Description:** AHCCCS has corrected their system to accept case management and non-emergency transportation services for TXIX / TXXI clients from IHS 638 providers.

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## Training

The Office of Program Support is offering training to the RBHAs for CIS pre-processor edits and AHCCCS pended encounter errors. The training is to instruct RBHA staff how to research claims/encounters using CIS and PMMIS. If interested, the RBHAs are encouraged to contact their RBHA Representative for more information. The RBHAs should also contact their RBHA Representative with suggestions for other training they would like offered.

## TPL Website Change

The website for updating an AHCCCS recipient's Third Party Liability (TPL) information has changed. Updates will now be reported at the following web address: <https://cmts.hmsy.com/tplpreferalls>

## NPI Taxonomy codes

Confused about Taxonomy Codes? Go to:

[http://www.wpc-edi.com/taxonomy/more\\_information](http://www.wpc-edi.com/taxonomy/more_information)

Need to see a list of Taxonomy Codes? Go to:

<http://www.wpc-edi.com/content/view/515/229>



## User Access Request Forms

The Corporate Compliance Office must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution system, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form and User Affirmation Statement to Stacy Mobbs at (602) 364-4736.

For questions or more information, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at [mobbss@azdhs.gov](mailto:mobbss@azdhs.gov).



## Who Do I Call??

If you need assistance please contact your assigned T/RBHA Representative:

Eunice Argusta	NARBHA Gila River Navajo Nation Pascua Yaqui	(602) 364-4526 <a href="mailto:arguste@azdhs.gov">arguste@azdhs.gov</a>
Javier Higuera	CPSA 26 & 27	(602) 364-4715 <a href="mailto:higuerj@azdhs.gov">higuerj@azdhs.gov</a>
Gary Szymanski	Cenpatico 02 & 22	(602) 364-4677 <a href="mailto:szymang@azdhs.gov">szymang@azdhs.gov</a>
Renee Chavez	ValueOptions	(602) 364-4734 <a href="mailto:chavezr@azdhs.gov">chavezr@azdhs.gov</a>

(Please reference Page 3 for very important PMMIS ID Re-Certification information!)

## User PMMIS ID Re-Certification

The 1<sup>st</sup> Annual AHCCCS external re-certification process will begin in March and run for one month. Any external user having access to PMMIS must re-certify during March or access to the system will be removed and a new user request packet will need to be completed to regain access.

Federal, State and AHCCCS Agencies require that all users of AHCCCS computer systems must re-certify by March 31<sup>st</sup> in order to maintain their existing access to agency computer systems and electronic data. Failure to complete re-certification within this time frame will result in the user's computer accounts being **disabled** on April 1st.

The re-certification process will consist of connecting to an AHCCCS website via the Internet, logging in (authenticate) to the re-certification process using your AHCCCS mainframe ID and last name, viewing a short 10 minute online CBT (Computer Based Training) on data security, reading a current electronic version of the AHCCCS User Affirmation Statement, and clicking an "I Agree" or "I Disagree" button. Choosing to disagree will result in loss of access to AHCCCS computer systems and electronic data.

Once the re-certification process begins on March 1<sup>st</sup>, AHCCCS ISD Data Security will no longer accept the older version of the User Affirmation Statement. The new version will be available on the AHCCCS external website and will have a revision date of February 2007. Copies will also be distributed to your Corporate Compliance Officers via email on or before March 1<sup>st</sup>. Please destroy any hard copies of the older version.

- Anyone with a PMMIS ID needs to re-certify.
- AHCCCS Online website will be included in the 2008 re-certification.
- New Hires who were added to PMMIS after 02/08/07 will not be in the re-certification database and do not need to re-certify; however, they will need to sign and return the new User Affirmation Statement to Stacy Mobbs. Forms can be faxed or mailed to the Fraud and Abuse Unit:

FAX: 602 364-4736

Address:

Arizona Department of Health Services  
Office of the Deputy Director  
Fraud and Abuse Unit  
Stacy Mobbs, Auditor  
150 N 18<sup>th</sup> Ave, Suite 280  
Phoenix, Arizona 85007

## AHCCCS Websites

Use this link to begin the re-certification process:  
[www.azahcccs.gov/UASExternal/Default.aspx](http://www.azahcccs.gov/UASExternal/Default.aspx)

The new AHCCCS User Affirmation Statement (02-002F) can be found here:

[www.ahcccs.state.az.us/PlansProviders/Forms.asp](http://www.ahcccs.state.az.us/PlansProviders/Forms.asp)

## Reporting Program Fraud and Abuse

If you need assistance on or to report an incident of suspected Fraud, Waste and/or Abuse, please contact:

Tim Stanley	Manager	(602) 364-4781 <a href="mailto:stanleti@azdhs.gov">stanleti@azdhs.gov</a>
Stacy Mobbs	Auditor	(602) 364-4708 <a href="mailto:mobbss@azdhs.gov">mobbss@azdhs.gov</a>
Sandra Reyes	Auditor	(602) 364-4426 <a href="mailto:reyess@azdhs.gov">reyess@azdhs.gov</a>

If you wish to remain anonymous, you may make a report through the Fraud and Abuse Hotline at (602) 364-3758 (locally) or 1-866-569-4927 (toll free). You can also send an e-mail to: [ReportFraud@azdhs.gov](mailto:ReportFraud@azdhs.gov)

If you prefer, you may write to:

Tim Stanley, Manager, Fraud and Abuse Unit  
Arizona Department of Health Services/BHS  
150 N. 18<sup>th</sup> Ave., 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007